

UNITED STATES DEPARTMENT OF THE INTERIOR NATIONAL  
PARK SERVICE  
PERIODIC CONCESSION EVALUATION REPORT  
Food and Beverage Services (Including Employee Operations) - Standard No. III

FORM 10-603 (Rev. 6/82)

<b>Concid#:</b>		<b>Name of Concessioner:</b>	
<b>Region:</b>		<b>Facility/Service:</b>	
<b>Year of Evaluation:</b>			

**NOTICE TO CONCESSIONER:** The elements (X) below were found deficient this date and must be corrected by the date(s) specified below. Failure to make correction(s) within the date(s) specified will result in downgrading the initial rating and may result in an unsatisfactory rating which may affect your

**ELEMENTS/CLASSIFICATION**  
Check (Box) in space provided - applicable elements (APP.)  
Check (Box) in space provided - those which are deficient (DEF.)

Element A. FACILITY EXTERIOR		APP.	DEF.	Element E. FOOD & BEVERAGE SERVICE		APP.	DEF.		
1.	Structure Condition (B)			15.	Food Availability (B)				
2.	Grounds (B)			16.	Availability of Condiments (B)				
3.	Public Signs (B)			17.	Customer Attention (B)				
4.	Garbage and Trash (A)			18.	Food Temperature (B)				
Element B. FACILITY INTERIOR		APP.		DEF.		19.	Food Prepared to Order (B)		
						20.	Merchandising (C)		
						21.	Table Appearance (B)		
5.	Public Restrooms (A)			22.	Tableware (A)				
6.	Public Signs (C)			23.	Guest Checks (C)				
7.	Public and Other Areas (B)			24.	Furniture Arrangement & Cond. (C)				
Element C. OPERATIONAL		APP		DEF.		25.	Floors, Walls & Ceilings (B)		
						26.	Environment (B)		
						27.	Employee Meal Hours (C)		
8.	Employee Performance (A)			Element F. BEVERAGE		APP.	DEF.		
9.	Employee Attitude (A)								
10.	Employee Appearance (A)								
11.	Operating Hours (B)			28.	Beverages (B)				
12.	Staffing (A)			29.	Drink Presentation (C)				
Element D. RATE		APP.		DEF.		30.	Liquour Laws (A)		
						31.	Vending (B)		
						32.	Beverage Container Guidelines (B)		
13.	Menus (B)								
14.	Authorized Rates (A)								
ITEM #	EVALUATION OBSERVATION					CORRECTED BY (Date)	CORRECTED BY (Date)		
EVALUATION DATE	# OF OBSERVATIONS BY CLASSIFICATIONS			NUMERIC PERIODIC RATING	NPS EVALUATOR SIGNATURE	CONCESSIONER SIGNATURE			
INITIAL	A	B	C	Preliminary					
FOLLOW-UP				Final					
REMARKS :									